

TECHNICAL SUPPORT CASE FORM

Our Technical Support team will provide a case number for your reference and assist in providing a solution. Forms should be submitted via email to: techsupport@directcolorsystems.com

All fields are required to generate a new case.

COMPANY NAME:

ADDRESS:

CONTACT NAME:

DIRECT PHONE:

EMAIL:

UV PRINTER MODEL:

PRINTER SERIAL #:

DESCRIPTION OF ISSUE:

Pertinent attachments for the issue noted above should be included with the form submission. Please be sure to include photographs or links to videos for the Technical Support Team to review.